



**Ace Pet Care, LLC.**



**512-484-5840**

**AcePetCare.net**

**anne@acepetcare.net**

## Home and Pet Care Information

Owner's Name: \_\_\_\_\_

Address: \_\_\_\_\_

Home Phone: (\_\_\_\_\_) \_\_\_\_\_ Work Phone: (\_\_\_\_\_) \_\_\_\_\_

Mobile 1: (\_\_\_\_\_) \_\_\_\_\_ Mobile 2: (\_\_\_\_\_) \_\_\_\_\_

E-mail: \_\_\_\_\_

*In case of emergency, contact:*

Name of Emergency Contact \_\_\_\_\_

*In case of inclement weather or natural disaster prohibiting travel, list a nearby neighbor whom we may call to check on your pets:*

Neighbor's Name: \_\_\_\_\_

Neighbor's Address & Phone No.: \_\_\_\_\_

*In Case of a catastrophe or untoward circumstances preventing your return, list the name, address and phone number of a family member, friend, or agency/organization who would take custody of your pet:*

Custodian Name: \_\_\_\_\_

Custodian Address & Phone No.: \_\_\_\_\_



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**Pet Information**

Name of Pet 1 \_\_\_\_\_ Species: \_\_\_\_\_

Sex: \_\_\_\_\_ Spayed/Neutered? \_\_\_\_\_ DOB (or approx. age) \_\_\_\_\_ Breed: \_\_\_\_\_

Veterinarian Clinic Name \_\_\_\_\_ Phone: \_\_\_\_\_

Vet Address: \_\_\_\_\_

Is your pet microchipped? If so, list chip company, phone no. and ID # \_\_\_\_\_

Food Preparation: \_\_\_\_\_ Amount: \_\_\_\_\_ Feeding Time(s): \_\_\_\_\_

Is your pet friendly with animals, children, adults, or veterinarian exams? Yes \_\_\_ No\_\_\_ If No, please Explain:  
\_\_\_\_\_  
\_\_\_\_\_

How does your pet walk on leash? \_\_\_\_\_

While walking your dog in your neighborhood, is there anything I should be aware of (e.g. unconfined dangerous dogs, neighborhood issues, etc)? \_\_\_\_\_

How does your pet behave when left alone? \_\_\_\_\_

Is your pet fearful of thunder? ? Yes \_\_\_ No\_\_\_ If Yes, please Explain: \_\_\_\_\_

Does your pet have any household rules? \_\_\_\_\_

Does your pet have any special needs or medications: Yes \_\_\_ No\_\_\_ If Yes, please Explain: \_\_\_\_\_

At what external temperature (low/high) should outdoor pets be brought indoors? \_\_\_\_\_



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**Pet Information**

Name of Pet 2 \_\_\_\_\_ Species: \_\_\_\_\_

Sex: \_\_\_\_\_ Spayed/Neutered? \_\_\_\_\_ DOB (or approx. age) \_\_\_\_\_ Breed: \_\_\_\_\_

Veterinarian Clinic Name \_\_\_\_\_ Phone: \_\_\_\_\_

Vet Address: \_\_\_\_\_

Is your pet microchipped? If so, list chip company, phone no. and ID # \_\_\_\_\_

Food Preparation: \_\_\_\_\_ Amount: \_\_\_\_\_ Feeding Time(s): \_\_\_\_\_

Is your pet friendly with animals, children, adults, or veterinarian exams? Yes \_\_\_ No\_\_\_ If No, please Explain:  
\_\_\_\_\_  
\_\_\_\_\_

How does your pet walk on leash? \_\_\_\_\_

While walking your dog in your neighborhood, is there anything I should be aware of (e.g. unconfined dangerous dogs, neighborhood issues, etc)? \_\_\_\_\_

How does your pet behave when left alone? \_\_\_\_\_

Is your pet fearful of thunder? ? Yes \_\_\_ No\_\_\_ If Yes, please Explain: \_\_\_\_\_

Does your pet have any household rules? \_\_\_\_\_

Does your pet have any special needs or medications: Yes \_\_\_ No\_\_\_ If Yes, please Explain: \_\_\_\_\_

At what external temperature (low/high) should outdoor pets be brought indoors? \_\_\_\_\_





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**Please Read Carefully and Initial**

\_\_\_\_\_ If my pet(s) becomes ill, I understand that Ace Pet Care and their contractors will attempt to notify me as soon as possible, but give permission to Ace Pet Care and their contractors to provide FIRST AID emergency medical treatment for my pet(s) should the need arise.

\_\_\_\_\_ If my pet(s) becomes ill, I understand that Ace Pet Care and their contractors will attempt to notify me as soon as possible, but give permission to Ace Pet Care and their contractors to transport my pet(s) to an ANIMAL EMERGENCY HOSPITAL to receive medical treatment, give Ace Pet Care and their contractors the authority to authorize medical treatment by a certified veterinarian if I cannot be reached by phone. All expenses incurred at emergency hospital shall be paid by the owner of the pet(s).

\_\_\_\_\_ I authorize Ace Pet Care and their contractors to transport my pet(s) in a motor vehicle for purposes such as training, veterinary visits, and for any other such reason. I understand and agree to the risks associated with this.

\_\_\_\_\_ In the event that Ace Pet Care is required to employ a locksmith to gain entry into Owner's premises due to a malfunction of the lock or a failure of the Owner to leave a key, it shall be the responsibility of the Owner to reimburse Ace Pet Care and their contractors for all costs incurred. The Owner expressly gives Ace Pet Care and their contractors the authority to employ a locksmith on Owner's behalf in the event of the aforementioned occurrences.

I REPRESENT THAT I AM THE LEGAL OWNER OF SAID PET(S), AND I HEREBY AGREE TO THE ABOVE AS OWNER OF THE PET(S).

Signature: \_\_\_\_\_ Date: \_\_\_\_\_



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## TERMS & CONDITIONS

The parties herein agree as follows:

1. This contract will take effect upon signature by both Owner and Ace Pet Care and will remain in effect until terminated by either party as provided below in Item 9. The **first** scheduled service period is from \_\_\_\_\_ through \_\_\_\_\_. Owner may make telephone reservations for additional service at any time during the term of this contract, subject to Ace Pet Care availability. All scheduled visits will be governed by all the terms of this contract. We appreciate as much advance notice as possible, but will make every effort to accommodate all requests. In the event of early return home, Owner must notify Ace Pet Care promptly to avoid being charged for unnecessary visit(s).
2. Prior to the start of each pet sitting reservation, Ace Pet Care will send Owner a confirmation and itemized invoice through e-Mail.
3. Ace Pet Care is authorized to perform care and services as outlined on this contract. Both Ace Pet Care and Owner recognize that the welfare of the animal is the highest priority. If in Ace Pet Care's judgment additional services become necessary during the service period to properly care for the animal, Ace Pet Care will first make reasonable attempts to contact Owner. If Owner cannot be contacted for whatever reason, Ace Pet Care is authorized to undertake such additional steps as may in the reasonable judgment of the Ace Pet Care be necessary or appropriate for the health and welfare of the animal, including but not limited to (a) additional visits by Ace Pet Care to provide care for the animal; (b) consultation with Owner's Veterinarian listed above, or with an emergency veterinary care provider should Owner's Veterinarian be unavailable; (c) authorizing care and treatment as recommended by Owner's Veterinarian or an emergency veterinary care provider (excluding euthanasia) up to a maximum cost of \$\_\_\_\_\_; and (d) such other steps as may in the reasonable judgment of Ace Pet Care be necessary or appropriate for the health and welfare of the animal. Owner agrees to be responsible for all fees and expenses incurred for care and treatment of the animal pursuant to this paragraph, and releases and holds Ace Pet Care harmless from all liabilities related to transportation, treatment and expense. Owner agrees to reimburse Ace Pet Care/Company for any expense incurred, plus any additional fees for attending to animal's needs or any expenses incurred for any other home/food/supplies needed.
4. In the event of inclement weather or natural disaster, Ace Pet Care is entrusted to use best judgment in caring for pet(s) and home. Ace Pet Care/Company will be held harmless for consequences related to such decisions. In the event of inclement weather or natural disaster prohibiting travel, Ace Pet Care will make every effort to contact the nearby neighbor to assume care of pet(s) until such time as it is safe to resume travel for pet visits. If the neighbor is not available to assume this responsibility, Ace Pet Care will leave out additional food and water and find the safest shelter inside Owner's home for pet(s). Ace Pet Care will make every reasonable attempt to notify Owner of arrangements being made .
5. If the Owner's pet(s) uses a "pet door" allowing access to the outdoors, and the Owner requests it left open during our care, the Owner releases Ace Pet Care from all liability if anything happens to the pet(s) when outdoors or for any damage, harm, injury or destruction the pet(s) may cause while having unfettered access to the outdoors.
6. If Ace Pet Care, is instructed to leave pet(s) in a fenced area Owner acknowledged that no fence system is totally secure. Ace Pet Care does not accept responsibility or liability for any Owner's pets that escape or become lost, stolen, or injured, fatal or otherwise, when instructed to leave the Owner's pets outdoors. This includes electronic, wood, metal or any other type of fence or kennel run.

7. In the event Owner's pet(s) causes injury or harm to any person whatsoever, whether it be to a pet sitter or third party, Owner agrees that Owner is in all events liable for any and all damages, injury, harm, claims, suits, including medical bills and treatment related to said injury or harm. Owner further agrees to defend Ace Pet Care from suits and claims and agrees to indemnify Ace Pet Care for costs within no less than sixty (60) days from the date said injury or harm was incurred.
8. Ace Pet Care agrees to provide the services stated in this contract in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, OWNER EXPRESSLY WAIVES AND RELINQUISHES ANY AND ALL CLAIMS AGAINST ACE PET CARE/COMPANY ARISING OUT OF OR RELATING TO THE PROVISION OF SERVICES HEREUNDER, EXCEPT THOSE ARISING FROM GROSS NEGLIGENCE OR WILLFUL MISCONDUCT ON THE PART OF ACE PET CARE. SHOULD ACE PET CARE OR ANY AUTHORIZED PERSON ACCOMPANYING ACE PET CARE SUSTAIN ANY INJURY, DISEASE OR OTHER HARM IN THE COURSE OF PROVIDING SERVICES HEREUNDER, OWNER WILL INDEMNIFY ACE PET CARE AND HOLD IT HARMLESS WITH RESPECT TO ALL LOSS, EXPENSE AND DAMAGE CAUSED THEREBY, EXCEPT THOSE ARISING FROM GROSS NEGLIGENCE OR WILLFUL MISCONDUCT ON THE PART OF ACE PET CARE.
9. Owner acknowledges that payment is due at start of a scheduled service period without further invoice or notice. A finance charge of 1% per month will be added to unpaid balances after 15 days. A handling fee of \$35.00 will be charged on all returned checks. An advance deposit may be required whenever warranted in the sole judgment of Ace Pet Care. In the event it is necessary to initiate collection proceedings on the account, Owner will be responsible for all attorney's fees and costs of collection.
10. In the event of personal emergency or illness of Ace Pet Care, Owner authorizes Ace Pet Care to arrange for another qualified person to fulfill responsibilities as set forth on this contract. In such case, Ace Pet Care will remain fully responsible for the proper discharge of all services under this Agreement. Every attempt will be made to notify Owner regarding such situation.
11. All pets are to be up to date on vaccinations.
12. Ace Pet Care and Owner each may terminate this contract at any time by written notice to the other. Ace Pet Care will be entitled to payment for all services rendered until notice of termination is received, and for any transition services reasonably required to provide for the health and welfare of Owner's pets. Ace Pet Care will not terminate during a period of scheduled service unless Ace Pet Care determines, in his/her sole discretion, that a danger exists to the health or safety of Ace Pet Care. If such concerns preclude Ace Pet Care from providing further care of the pet, then Owner authorizes pet to be placed in a kennel, with all charges therefrom to be charged to Owner. Every attempt will be made to notify Owner regarding such situation.
13. Owner acknowledges that by signing below, he/she is providing written approval for the provision of services by Ace Pet Care during any service period scheduled by Owner and accepted by Ace Pet Care. Upon such scheduling and acceptance, Ace Pet Care will be authorized to enter Owner premises and perform services without additional signed contracts or written authorization.

I have reviewed this Service Contract in its entirety. The information provided by me is complete and accurate and I agree to all its terms and conditions as set out above.

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Owner Signature	Date	Pet Sitter Signature	Date
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